

Crystal Thacker

Email: C.thacker322@yahoo.com

Education

Niagara University Lewiston, NY
College of Hospitality and Tourism Management
Bachelor of Science in Hotel/ Restaurant Management Concentration: Restaurant Entrepreneurship
Expected Graduation: May 2012

Bryant & Stratton College Eastlake, Oh
Associated of Applied Business
Graduated: May 2010

Work Experience

Rolling Rock Country Club Intern Ligonier, PA 05/11-08/11
A platinum ranked private club

- Server for formal dining, banquets, weddings, and special events held at the club
- Spent time working in all different areas of club - front desk, housekeeping, maintenance, landscape, golf pro shop, kitchen, etc.
- Learned proper ways of serving and interacting with members, guests, and associates

Mario's International Spas &Hotel Intern Aurora, Oh 06/09-08/09
A local high-end spa and hotel

- Took care of day-to-day laundry operations
- Worked briefly at front desk
- Assisted with all sauna treatments

Cash Smart Customer Service Representative Wickliffe, Oh 02/09-08/10
A smaller Ohio check cashing, and payday loan company consisting of six stores

- Responsible for over \$10,000 in daily transactions
- Worked with a team to meet store goals
- Handled Customer inquires

Surfside Convenience Cashier Eastlake, Oh 06/07-09/07
Large, profitable hometown convenience store that has been in business for over 25year.

- Responsible for over \$1,000 in daily transactions
- Assisted customers with purchases and questions
- Supervised daily food preparations

Gary's Concessions Cashier Willoughby, Oh 08/06-04/07
A large, family owned Mid-Atlantic concessions-based company

- Managed four direct reports
- Performed daily cash transactions up to \$3,000
- Trained and evaluated new employees on company procedures

Certifications - SafeServ -2010, expires 2013

TIPS -2010, expires 2013

References available upon request