

Stephanie L. Harmon

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EDUCATION

Niagara University - Lewiston, NY

College of Hospitality and Tourism Management

Anticipated Graduation: December 2012

Major: Hotel/Restaurant Management

Concentration: Luxury Hospitality Operations. Focus: Club Management

CERTIFICATIONS

04/10/2010 – 04/10/2012

Contemporary Club Management Course Certificate

05/10/2010 – 04/28/2013

CPR and HeartSaver AED Certified by the American Heart Association

11/07/2008 – 11/07/2013

TIPS On Premise Certified by Health Communications Inc.

ServSafe Certified by the National Restaurant Association

WORK EXPERIENCE

Country Club of Rochester – Rochester, NY

37th Platinum Ranked Full-Service Club

Rotational Internship

-Focused mainly on food and beverage in banquets, ala carte, and pool snack bar facilities

-Planned and executed the annual member lobster bake

01/11- 05/11

Flying Fish Café – Disney's Boardwalk at Walt Disney World, Orlando FL

Signature Disney Restaurant Greeter and Seater

-Increased the high standard of service expected of a signature Disney restaurant

-Learned Disney's restaurant reservation system (ALACARTE) and trained others on it

Summer 2010

Rolling Rock Club – Ligonier, Pa

26th Platinum Ranked Full-Service Club

Rotational Internship

-Instructed setup procedure for various food and beverage functions

-Learned basic front desk, reservations, and housekeeping operations

HONORS

Member: Delta Epsilon Sigma, Catholic University Honor Society, 2011

Recipient: Code of Professionalism, 2010

Recipient: Niagara University, College of Hospitality Dean's List, 2009-2011

Recipient: Niagara University Trustee Scholarship, 2009-2011

Member: Niagara University Honors Program, 2009-2011

EXTRACURRICULAR

Secretary/Treasurer: Niagara University CMAA, 09/2011-present

Member: Niagara University CMAA, 01/2010-present

Member: Collegiate Entrepreneurs Organizations, 09/2010-present

Member: Hospitality and Tourism Association, 09/2010-present